

> Leave of Absence Claim Submission - NEW



The following are step-by-step instructions on applying for a leave of absence.

STEP #1:

Contact AbsenceProSM to notify your need for a leave by either the AbsencePro website or by phone:

Website: AbsencePro.absencemgmt.com

Phone: 1-877-365-2666, Monday – Friday
8:30 a.m. – 10:00 p.m. EST

STEP #2:

Receive the Medical Certification Form from either your Leave Notification Packet sent by AbsencePro or download from AbsencePro.absencemgmt.com.

- > The Medical Certification Form is time sensitive material. Be certain to check for the certification due date on your initial request letter provided in your FMLA Notification Packet.

STEP #3:

Take the blank Medical Certification Form to either your or your family member's Health Care Provider.

- > If your leave is not for medical reasons, please follow the instructions provided by the AbsencePro Specialist and/or your Leave Notification Packet.

STEP #4:

Ensure that AbsencePro received the completed Medical Certification Form prior to the certification due date. It is your responsibility to ensure paperwork gets returned in a timely fashion. If there are delays completing your forms, be sure to contact AbsencePro prior to your certification due date.

Return the completed Medical Certification Form to AbsencePro:

Fax: 1- 877-309-0218

Email: Support@AbsencePro.absencemgmt.com

Address: NBC Tower – 13th Floor, 455 N. Cityfront Plaza Drive, Chicago, IL 60611-5322

STEP #5:

Receive and review the Decision Letter from AbsencePro. Please note the decisions are based on the certification completed by the health care provider. Notify AbsencePro if your leave was denied and you need clarification on next steps.

STEP #6:

If approved for the leave, you will be responsible for keeping track of your available entitlement:

- > Intermittent Frequency Leave: Be sure to report each intermittent FMLA absence to AbsenceProSM within 24 hours and follow your department's call-off procedures. All prescheduled appointments needs to be tracked ahead of time with both AbsenceProSM and your company. Failure to call off to both parties may be subject to disciplinary action.
- > Continuous Frequency Leave: Pay close attention to the date range on your Decision Letter. Your position at your company is only protected during that date range. To keep your entitlement accurate and ensure protection, please notify AbsenceProSM if your leave is any different than what was provided on the Decision Letter.

AbsenceProSM

FMLA-Related Leave of
Absence Solution



Are you facing one of the following?

- Your own serious health condition
- Birth of a child
- Care for an injured service member
- Care for a child, spouse or parent with serious health conditions
- Adoption or foster care

AbsenceProSM provides employees with quick access to experts who will answer questions, review guidelines and provide information regarding a job protected medical or family leave of absence. Please contact AbsencePro for information and forms required for your leave.

Get Started:

Call: 877-365-2666

8:30am - 10pm, Monday-Friday

Online: AbsencePro.absencemgmt.com

TDD: 800-697-0353

Fax: 877-309-0218