

How to Download and Activate HealthJoy

HealthJoy is the first stop for all your healthcare and employee benefits needs. To get started, just activate your HealthJoy account and download our app.

1 Receive Activation Email and / or Text Message

To activate, click the web link in either message from your smartphone. The link will take you to an activation screen where you can create an account.

2 Create Password

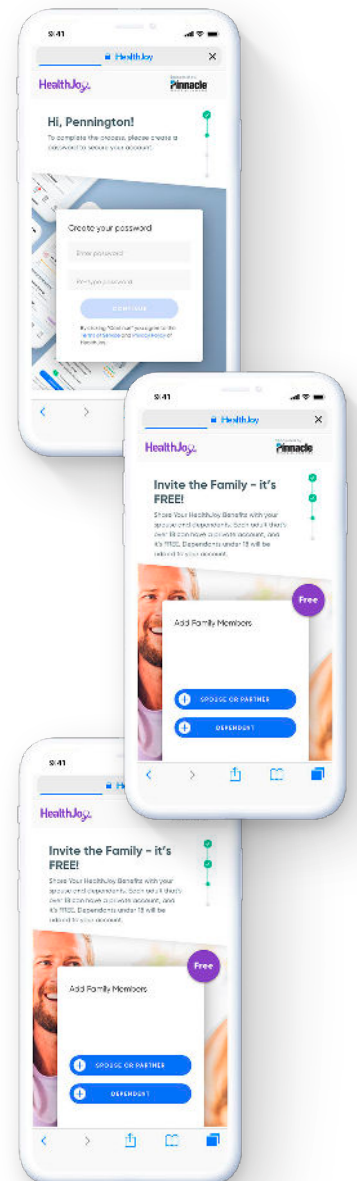
You'll be taken to a web page asking you to create an 8-character password (minimum).

3 Add Family Members

Adding family members is free, and we encourage you to invite all members of your immediate family that are over 18 years old. They will get access to all the same services including access to free healthcare concierges and medical professionals.

4 Download the App

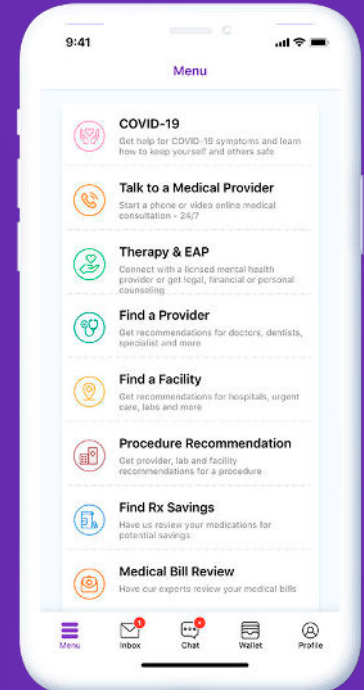
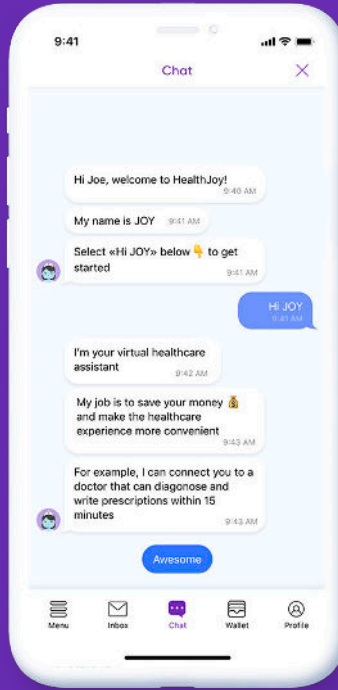
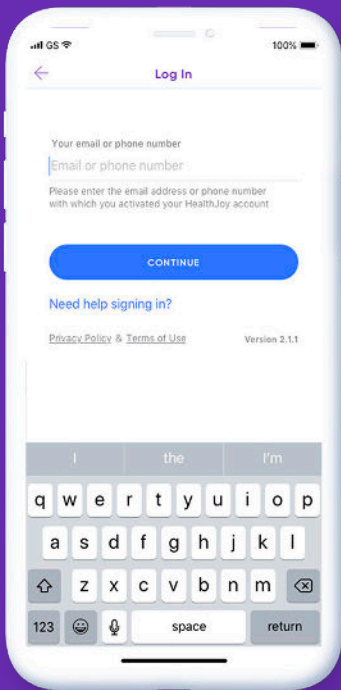
Next download, install, and log into the HealthJoy app. The app is available for Android, iPhone, and iPad and requires an Internet connection. Just click the download button at the end of the setup process and you'll be taken to our app within your smartphone's app store.



5

Log In

Finally, after you download the HealthJoy app, all you need to do is log in to the app with the email address that received your invitation and the password you created. JOY, your virtual healthcare assistant, will welcome you to the app. You can start using the app within seconds.



Did you forget your password or miss your activation email?

Forgot password

You can still log in! Enter your email or phone number. You can choose to update your password, or we can send a “magic link” to your phone or email so you can instantly log in.

If you have any other issues with activation or logging into our system, please call or email us at:

(877) 500-3212

support@healthjoy.com