

# FREQUENTLY ASKED QUESTIONS



Employment & Income Verification

## **Q. What is CCC Verify?**

A. CCC Verify is a third party vendor that your organization contracts with to provide the fastest and most accurate data to anyone you have authorized to verify your employment and/or income.

## **Q. Why do companies use CCC Verify?**

A. In addition to being more cost effective it allows the fastest (usually instant) access to the information that verifiers (your lender, landlord, new employer, social service agency, etc.) are looking for to finalize applications.

## **Q. Is my data secure? Who can access my data?**

A. Yes. Your wage data can be accessed only by a person or organization that has your full social security number, employee authorization for accessing income information, and has been credentialed and authenticated by CCC Verify. Only a few government agencies may access your data without you granting permission.

## **Q. What do I have to do?**

A. Nothing. You only need to access the system if you want to. Otherwise your data is protected by CCC Verify and given only to authorized and credentialed verifiers.

## **Q. Why would I want to access the system?**

A. By setting up a user password you can access a free verification once per year, see who has been verifying your data, and block all private access to your data. (Some government agencies may still be able to access it.)

## **Q. What do I need to do to set up my own access?**

A. The first time you log in you will be asked to choose a password and for your full social security number and PIN number. Your PIN number is the last four digits of your social security number.

## **Q. Is there a cost for the system?**

A. There is no cost to your organization, any associates or certain government agencies. The system is paid for by private verifiers (banks, mortgage companies, new employers, and landlords) each time they access data.

## **Q. What if my landlord or lender refuses to pay?**

A. If somebody refuses to pay, you can log into the system once each year and generate your own verification and provide it to whomever you want.

## **Q. Will my verifier use the system?**

A. Most employers use this or a similar service and verifiers usually like it because it speeds up their process so much.

## **Q. How current is the data?**

A. The system is updated with payroll every week.

## **Q. How do I contact CCC Verify?**

A. Toll Free Phone: (855) 901-3099

Direct Fax: (614) 495-0225

Visit our website: [www.cccverify.com](http://www.cccverify.com)